



**Amber Joiner-Hill, MSSW**  
**Owner & Principal Consultant – Magnolia Detroit Consulting LLC**  
[www.MagnoliaDetroit.com](http://www.MagnoliaDetroit.com)

*Magnolia Detroit Consulting focuses on building capacity for organizations that want to identify goals, craft a strategic plan to reach them, and work more efficiently while pursuing them. Services include diversity, equity, and inclusion education, qualitative research, program evaluation, meeting facilitation, strategic planning, technical report writing, and grant application review (for funders). All work is completed through a social work lens, which leads to human-centered and sustainable results.*

*Amber Joiner-Hill has worked with non-profits, for-profits, Boards of Directors, and government entities over the past seven years. She is currently based in Chicago IL and is available for remote work. In-person engagements are dependent on the current state of COVID-19.*

**CONSULTING EXPERIENCE**

- Chapin Hall at the University of Chicago** Present – Mar 2021
- Complete ongoing research to identify the diversity, equity, and inclusion needs of a national fellowship network
  - Lead author of one research brief and co-author of two research briefs
- Casey Family Programs** Aug 2020 – Dec 2020
- Exploratory research on applying a racial equity lens to child welfare data
  - Develop interview protocol, interview 23 stakeholders from research, policy, child welfare, and diversity, equity, inclusion, and justice fields, synthesize and disseminate findings via virtual conference presentation and research brief
- ReadMe.io Co.** Aug 2020
- Conduct *Unconscious Biases* virtual workshop for tech company aiming to incorporate principles of diversity, equity, and inclusion into the interview and hiring processes

**PROFESSIONAL EXPERIENCE**

- Chapin Hall at the University of Chicago** Chicago, IL  
*Associate Policy Analyst; part-time* Mar 2020 – Dec 2020
- Conducted qualitative research to identify the diversity, equity, and inclusion needs of a national fellowship network; tasks included co-developing interview protocols, interviewing 39 study participants, and analyzing qualitative findings using Atlas.ti
  - Lead author of research brief that highlights interview and survey findings and outlines recommendations for future diversity, equity, inclusion, and anti-racism efforts
  - Facilitated dialogues for staff members to discuss racism and discrimination; topics included microaggressions, creating an anti-racist workplace, and biases in research and data
- Associate Policy Analyst** Dec 2018 – Mar 2020
- Led the development of an online training course aimed at increasing cultural humility among direct service providers and consequently improve client and community outcomes
  - Built capacity within the team's data analytic activities, which included report writing on client outcomes, creation and dissemination of data dashboards, and improvement of assessment tools
  - Certified in three internationally recognized child well-being assessment tools
- Coordinator of Research Support** Oct 2017 – Nov 2018
- Created and coordinated grant proposal process for researchers and policy analysts
  - Ensured that all incoming staff met data access requirements in accordance with Federal regulations

- Reviewed and edited technical reports and presentations before public dissemination
- Founding Co-Chair of Chapin Hall’s Culture and Climate Committee

**Northern Shenandoah Valley Regional Commission**

Front Royal, VA

*Continuum of Care Coordinator*

Feb 2015 – July 2017

- Facilitated capacity building within collaboration of stakeholders focused on ending homelessness in the Shenandoah Valley
- Managed U.S. Dept. of Housing and Urban Development grant application process; requests totaling \$750,000+
- Cultivated relationship with local law enforcement through educational presentations to officers
- Researched local and federal guidelines to ensure program compliance
- Evaluated and created organizational policies and procedures
- Managed public relations through website, social media, and interviews with media outlets

**Travis County Health and Human Services, Research & Planning Division**

Austin, TX

*Planner*

Jan 2014 – Dec 2014

- Designed and conducted program evaluations to identify and close gaps in the provision of a County rental assistance program
- Conducted qualitative and quantitative research on the conditions of older adults and the role of community planning groups
- Designed cultural competency programming for staff members

**PRESENTATIONS & WRITINGS**

**Casey Family Programs Child Welfare Data Leaders Convening**

Nov 2020

*Session Presenter*

- *“Equity Indexes in Child Welfare”*; exploratory research on the creation of an index of child welfare data with a racial equity lens

**Network for Social Work Management Conference**

June 2020

*Session Presenter*

- *“Impact of Payday Loans on Communities of Color”*; highlight the use of payday loans within Black and Latinx communities, predatory tactics of the loans, and suggestions for policy changes

**TCOM Annual Conference**

Oct 2019

*Session Presenter*

- *“Culture and Human Services: Weaving the Threads of Culture Through Service Provision”*; the application of cultural humility and responsiveness in direct client service provision

**Virginia Governor’s Housing Conference**

Nov 2015

*Session Presenter*

- *“Collaborative and Creative Strategies for Rural Homelessness”*; how to apply best practices to ending homelessness in a rural environment

**Community Planning Groups**

Dec 2014

*Lead Researcher & Author*

- Travis County Health & Human Services Dept. report that examines the role of community planning groups and intermediaries; Accessible here: [Community Planning Groups: Exploratory Research](#)

**Focus on Older Adults**

May 2014

*Lead Author*

- Travis County Health & Human Services Dept. report that outlines demographics of adults aged 65 years and older; Accessible here: [Focus on Older Adults in Travis County](#)

## **SERVICE & ACCOMPLISHMENTS**

### **New Leaders Council**

Present – June 2021

#### *Fellow*

- Selected to participate in national professional development program for mid-career professionals

### **Network for Social Work Management**

Oct 2019 – June 2020

#### *Policy Fellow*

- Policy research and comparative analysis on the impact of payday lending companies on Black and Latinx communities and communities with high rates of poverty

### **Winchester City Sheriff's Office Foundation**

Apr 2016 – July 2017

#### *Board Member*

- Participated in marketing the Foundation for community awareness and fundraising purposes
- Led the development of a 2-year strategic plan

### **Reviewer**

- Applications for Network for Social Work Management Policy Fellowship; Sept 2020
- Grant applications for City of Chicago Dept. of Family and Support Services funds; Aug 2019
- Abstracts for National Conference on Child Abuse & Neglect conference; July 2018
- Grant applications for HUD Continuum of Care funds; 2016 & 2017
- Grant applications for United Way funds; Apr 2016
- Grant applications for AmeriCorps funds; Apr 2016

## **EDUCATION**

### **University of Texas, *M.S. Social Work***

Austin, TX

*Concentration: Community & Administrative Leadership*

### **University of Michigan, *B.A. Psychology***

Ann Arbor, MI